

LIFETIME WARRANTY

Limited lifetime warranty on Adjustable Air mattress, foundation and internal components.

WHAT IS COVERED

- * Sleep Comfort USA warrants our products to be free from defects in materials and/or workmanship for the lifetime of the mattress.

WHAT IS NOT COVERED

- * Sleep Comfort USA will not warrant conditions arising from normal wear and tear. These include but are not limited to compression of the pillow top, pillow top foam or any discoloration of the components of the mattress.
- * Sleep Comfort USA will not warrant conditions arising from misuse, abuse or tampering with any component of the mattress. *Note: Warranty is void if air inflator or remote are disassembled by consumer.
- * Sleep Comfort USA will not warrant conditions arising from any attempt to launder or dry clean any component or the mattress.
- * Sleep Comfort USA will not warrant conditions arising from any act of god including but not limited to lightning. *Note: It is recommended to plug in all electronic devices to a surge protector.

CUSTOMER RESPONSIBILITIES

- * Contact Sleep Comfort USA before taking any action to discuss possible solutions or to troubleshoot.
- * When authorization is given, send back product in a clean, sanitary condition along with proof of purchase and return authorization number.

OUR RESPONSIBILITIES

- * Sleep Comfort USA reserves the right to repair or replace the product once it has been deemed defective.
- * If the product is deemed defective and it is within three years from the original purchase date, Sleep Comfort USA will repair or replace at no charge (except freight). To expedite component to you we require a deposit which will be refunded once the defective component has been returned.
- * If the product is past three years of the original purchase date, Sleep Comfort USA will replace the product under the lifetime pro-rated warranty.
- * Sleep Comfort USA reserves the right to substitute any component of equal or greater value during the duration of this limited lifetime warranty.

WHAT WILL VOID THIS WARRANTY

- * Sleep Comfort USA reserves the right to void the warranty if the returned product is unclean or unsanitary.
- * Sleep Comfort USA reserves the right to void the warranty if the returned product has been tampered with.
- * Sleep Comfort USA reserves the right to void the warranty if a copy of the original proof of purchase is not sent back with the product.

LIMITATIONS

- * This limited warranty is not transferable to a second party.
- * This warranty does not apply to tears, punctures, or damage caused by improper use, negligence, excessive strain, improper installation, accidents, acts of nature, or failures caused by extreme temperatures.
- * Repair or replacement of a component within first three years does in no way extend the full replacement portion of the warranty.

WARRANTY BREAKDOWN

Years after original purchase date	Cost to original purchaser
Day 1 through Year 3 (Pump and Chambers)	NO CHARGE (except freight)
Day 1 through Year 3 (Cover, Foam Rails and Foundation)	NO CHARGE (except freight)
Year 3 through Year 20	65% of Retail
Year 20 through Lifetime	85% of Retail